



• Tailored to Your Training Needs •



## Lean Six Sigma Green Belt Accelerated (5 Days) - Special Session

TIME: 8.30AM - 5.30PM

MODE: ONLINE

PRICE: RM3,000

FOR NON-HRDC PARTICIPANTS

### OBJECTIVE

Lean Six Sigma is a proven systematic approach to improve measurable results for any organization. The Lean Six Sigma training and projects takes organizations to the next level by uniting product and process excellence with goals such as improving customer service and/or enhancing shareholder value creation. Leaders in today's organizations are turning to the Lean Six Sigma training to ensure their competitive edge, improve service and build the skill base needed to sustain performance improvement.

### LEAN SIX SIGMA GREEN BELT LEVEL (INTERNAL CERTIFIED)

Exam Type: Multiple Choice Questions  
No. of Questions: 35 Questions  
Examination: Open Book Examination  
Passing Rate: 70% and above  
Duration of Exam: 1 Hour  
Location of Exam: Online

### COURSE CONTENT

#### SESSION 1 : DEFINE TRAINING [1 DAY]

- Introduction & Overview of Lean & Six Sigma
- The 7 Wastes- TIMWOOD
- Cost of Poor Quality (COPQ)
- Drill Down Tree
- Pareto Charting
- Project Charter Development / Project Selection Matrix
- Voice of Customers (VOC)
- Kano Model / Analysis
- SIPOC- Supplier, Input, Process, Output, Customers
- Basic Process Mapping
- Financial Analysis & Cost Savings

#### SESSION 2 : MEASURE TRAINING [1 DAY]

- Root Cause Analysis (RCA) Tools
  - Fishbone Analysis
  - 5 Why Analysis
  - 5W 1H Reporting Structure
- Operational Definition & Data Collection Plan
- Basic Measurements & Sampling Techniques
- Basic Value Stream Mapping
- Detailed Process Mapping
  - Value Analysis - VA, NVA, VE
- Failure Modes and Effects Analysis (FMEA)
- Introduction to Process Excellence Statistics

#### SESSION 3 : ANALYSE TRAINING [1 DAY]

- Graphical Analysis
  - Pareto Charts
  - Scatter Plots
  - Box Plots
  - Matrix Plots
  - Run Charts
  - Histograms
  - Dot Plots
  - Time Series Plots
- Basic Statistical Analysis- P-Value, Test Statistics, Hypothesis, Regressions, Correlation Analysis
- Value Stream Mapping (VSM)- Advanced
- Summarising Potential Factors & Potential Solutions
- Generating Improvement Ideas
- Evaluation & Selecting Best Solutions

#### SESSION 4 : IMPROVE TRAINING [1 DAY]

- Develop & Execute Pilot Plan
- Solution & Training Implementation Plan
- Lean Concepts & Error Proofing/ Kaizen
- Cost & Benefit Analysis (ROI)

#### SESSION 5 : CONTROL TRAINING [1 DAY]

- Control Plans Development
- Standard Operating Procedures (SOP)
- Statistical Process Control (SPC)
- Process Control Charts
  - X-Bar + R Chart
  - I-MR Chart
  - X-Bar + S Chart
  - Discrete Charts
- Best Practice & Replication Opportunities
- Process Ownership & Dashboards

## Dr. Satnam Singh | Experienced LSS Deployment in Europe & India



Dr. Satnam Singh graduated from Liverpool John Moores University (UK) with a Bachelor's Degree in Mechanical Engineering. He then furthered his studies at Coventry University in UK & was awarded with a Master's Degree of Science in Engineering & Manufacturing Management. Dr. Satnam then continued to study for his doctorate and was awarded with a PhD in Engineering & Manufacturing Management. Dr. Satnam has been actively involved in the field of Continual Improvement activities since the beginning of his tertiary education. While accomplishing his Master's Degree in the United Kingdom, he had been extensively trained in Lean Systems & Six Sigma whilst working as a Project Manager for a Multinational Corporation (MNC) in the UK for 14 years. During his stay with the MNC in the UK, Dr. Satnam was tasked with the responsibility of promoting and implementing Lean & Six Sigma within the Organization and throughout Europe. Due to his extensive exposure to Lean & Six Sigma Management Systems, he was invited by the company's European Subsidiaries to conduct in-house training, project consultations, and strategic planning in the area of Six Sigma implementation. Dr. Satnam is known as a Visiting Lecturer in Infosys India.



## Mr. Harbans | Experienced LSS Deployment in Samsung & Asia Pacific

Mr. Harbans Singh, is a graduate of University of East London and holds a Bachelor's Degree (Hons.) in Information Technology majoring in Software Engineering. He is certified as a Six Sigma Black Belt trained by Juran Institute (USA & Korea) under the supervision of Samsung Electronics Asia Pacific. Mr. Harbans has gained over 12 years of working experience both in the manufacturing & service industries. Mr. Harbans has extensive experience in performing statistical analysis by using statistical software (MINITAB) and various quality tools. Harbans was involved in Innovating Supplier Processes using QDC (Quality, Delivery & Cost) improvement and Improving Supplier Processes by utilising OEE & Lean concepts. He's major achievement would include the development of Six Sigma Green Belts & Six Sigma Black Belts within Samsung Electronics Asia Pacific Region. Furthermore, he mentored Six Sigma Yellow Belt, Green Belt & Black Belt projects that contributed to total cost savings of USD \$15 million during the past 6 years. He also has extensive experience in developing and conducting Six Sigma Champions Training, Black Belt, Green Belt & Yellow Belt training programmes for Private Companies, major Government Linked Companies (GLCs) in Malaysia & many other Government Agencies.

## Dr. Muraliraj | Expert in LSS, Process Improvement & Lean Enterprise Solutions



Dr. Muraliraj holds a doctorate degree from University of Malaya (Malaysia) overlapping the field of Quality Management, Continuous Improvement & Innovation. His research base is centred around continuous improvement philosophies such as Lean & Six Sigma and how their application & management can potentially morph towards innovation. Specialised in process mapping, optimization, cost reductions, and deploying process excellence strategies, Dr. Muraliraj has been involved in process excellence projects, performance improvements, and change management in shipping, oil & gas, engineering, and IT industries for more than 7 years. One of his recent successes includes training & coaching Lean Six Sigma in a national multi-industry corporation involving tens of personnel ranging from various designations which led to substantial financial savings besides sustainable operational excellence.



**Mr. Faisal | Expert in LSS Specialized in Manufacturing & Process Improvements**

Mr. Faisal graduated from University of Technology (UTM), Malaysia with Bachelor's in Chemical Engineering & later pursued his Master's in Business Administration at University Utara Malaysia. He started his career as an engineer in a renowned MNC & was later enrolled in Lean & Six Sigma as a practitioner & was selected as a trainer. His role as a senior staff allows him to work with front-line & middle management. While working as a coordinator in Innovation Team, he was liaising with top management such as Factory Managers & Directors and had contributed to establishing company strategies toward achieving the mission & vision. While enduring his career as a continuous improvement specialist, he was extensively involved in process improvement initiatives, Six Sigma & Lean Manufacturing. He has profound experience in manufacturing, engineering, & training.



**Mr. Balasharmila Rao | Senior BPM Consultant**

Mr. Bala is a Mechanical Engineering graduate from the National University of Singapore (NUS) with a specialization in Offshore Oil & Gas Technology. Parallel to his undergraduate study, he has completed a three-year Design Centric Programme (DCP) under NUS, culminating in a successful Electric Vehicle (EV) conversion project with a peer-reviewed IEEE Journal paper publication. After an industrial attachment with Schlumberger & maiden career start with Halliburton in the oilfield equipment design vertical, Mr. Bala returned to Kuala Lumpur in 2016 and joined YTL Communications (YTLC) in the Facilities Management Department. He developed the department's first suite of Standard Operating Procedures (SOPs) for Operations & Maintenance, coordinated the department's audit compliance for ISO27001: 2013- Information Security Management System (ISMS) for YTLC's Data Centers, and improved diverse aspects of maintenance operations such as Preventive & Corrective Maintenance Management, Rounds & Readings & Facility Management Service Requests. He is also instrumental in improving YTLC's overall National Department of Occupational Safety & Health (DOSH) Audit rating from a Grade 'D' in March 2018 to a Grade 'A' in October 2018 with further recommendation for Ministerial Award Competition participation. Mr. Bala holds certifications in Lean Six Sigma Green & Black Belt, ISO9001: 2015 (QMS) Requirements, Train The Trainer (PSMB TTT/27657), and Oil & Gas Law (BAC).



**Ms. Anissa Ridzuana | Trainer & Facilitator**

Anissa Ridzuana is a PETRONAS University of Technology (UTP) graduate with a Bachelor's Degree in Chemical Engineering (Hons.), majoring in Process Plant Engineering. During her internship at Top Glove Corporation Bhd, she studied the performance of cartridge filters to reduce total suspended solids and aided in reducing latex wastage in the production of gloves. She participated in Plant Design for Resource Recovery of Industrial Wastewater project in her university. She consolidated the process and focused on the compliance of the plant towards Health, Safety, and Environment (HSE) aspects and any local environmental regulations. Besides, she was involved in developing a prediction model to predict chemical compound (hydrate formation) temperature. She also strategized a business plan to generate income for the American Institute of Chemical Engineers UTP Student Chapter (AIChE-UTP-SC). During her university days, she was involved in many activities including secretariat, director and, assistant project director roles that enhanced her leadership skillset. Anissa also excels and has an exceptional track record in her academics and curricular activities. She was awarded Dean's list for three consecutive semesters and represented her faculty in netball tournaments.

# MBIZM TRAINING REGISTRATION FORM



## REGISTRATION POLICIES

### Substitutions

**Substitutions can be made at any time.**

### Payment

**All payments must be made two (2) week prior to the training.**

You may register by phone, email, or fax; by using the registration form attached.

**Payment Mode :** Cheque or Telegraphic Transfer / IBG

**Pay to :** MERIDIAN BIZ MANAGEMENT

**Account No. :** 707-109165-0

**Bank's Name :** OCBC BANK (MALAYSIA) BERHAD

**Swift Code/BIC :** OCBCMYKL

## CANCELLATION POLICY

Due to contractual obligations, cancellation charges are as follows:

Scheme Claimable

\*30 - 15 days notice: 50% of the workshop fee

\*14 - 8 days notice: 70% of the workshop fee

\*7 days or less notice: 100% of the workshop fee (\*Based on working days only)

However, detailed sets documentation will be sent to you. A substitute may be named at any time before the workshop begins. All cancellation of registration must be made in writing.

For further information on this Not-To-Be-Missed Event, please contact our Programme Manager at +603 7873 8485.

"We are an accredited member of International Association for Six Sigma Certification (IASSC) and certified provider by The Council for Six Sigma (CSSC)"

## TRAINING COURSE(S) BOOKING

**Training :** Lean Six Sigma Green Belt Accelerated  
(5 Days) - Special Session

**Time:** 8.30 am - 5.30 pm

**Venue :** Online

**Dates- Please tick one (1) session of your choice:**

☐ 15 - 19 January 2024

☐ 11 - 15 March 2024

☐ 6 - 10 May 2024

## COURSE FEES

**RM3,000/ person**

Note: **Meridian Biz Management** reserves the right to cancel or postpone the training date(s) and venue at anytime. In this event, advance notification will be issued to all participants. Thank you.

**FOR NON-HRDC  
PARTICIPANTS**



## REGISTRATION FORM (email: public@mbizm.com)

### DELEGATE INFORMATION

1) Name: \_\_\_\_\_ 2) Name: \_\_\_\_\_  
Designation: \_\_\_\_\_ Designation: \_\_\_\_\_

### COMPANY INFORMATION

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

### CONTACT PERSON

Name: \_\_\_\_\_  
Designation: \_\_\_\_\_  
Tel: \_\_\_\_\_

### AUTHORISED SIGNATORY

Signatory: \_\_\_\_\_  
Name: \_\_\_\_\_  
Designation: \_\_\_\_\_

### PAYMENT INFORMATION

Hereby is the postal order / bank draft / bankers' cheque no. \_\_\_\_\_ for the sum of RM \_\_\_\_\_ issued in favour of "MERIDIAN BIZ MANAGEMENT".

Meridian Biz Management (No. 1842547-T)

Unit No. 1147, Block A3, Jalan PJS 8/9, Leisure Commerce Square, (Pusat Dagang Setia Jaya), 46150, PJ, Selangor, Malaysia.

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